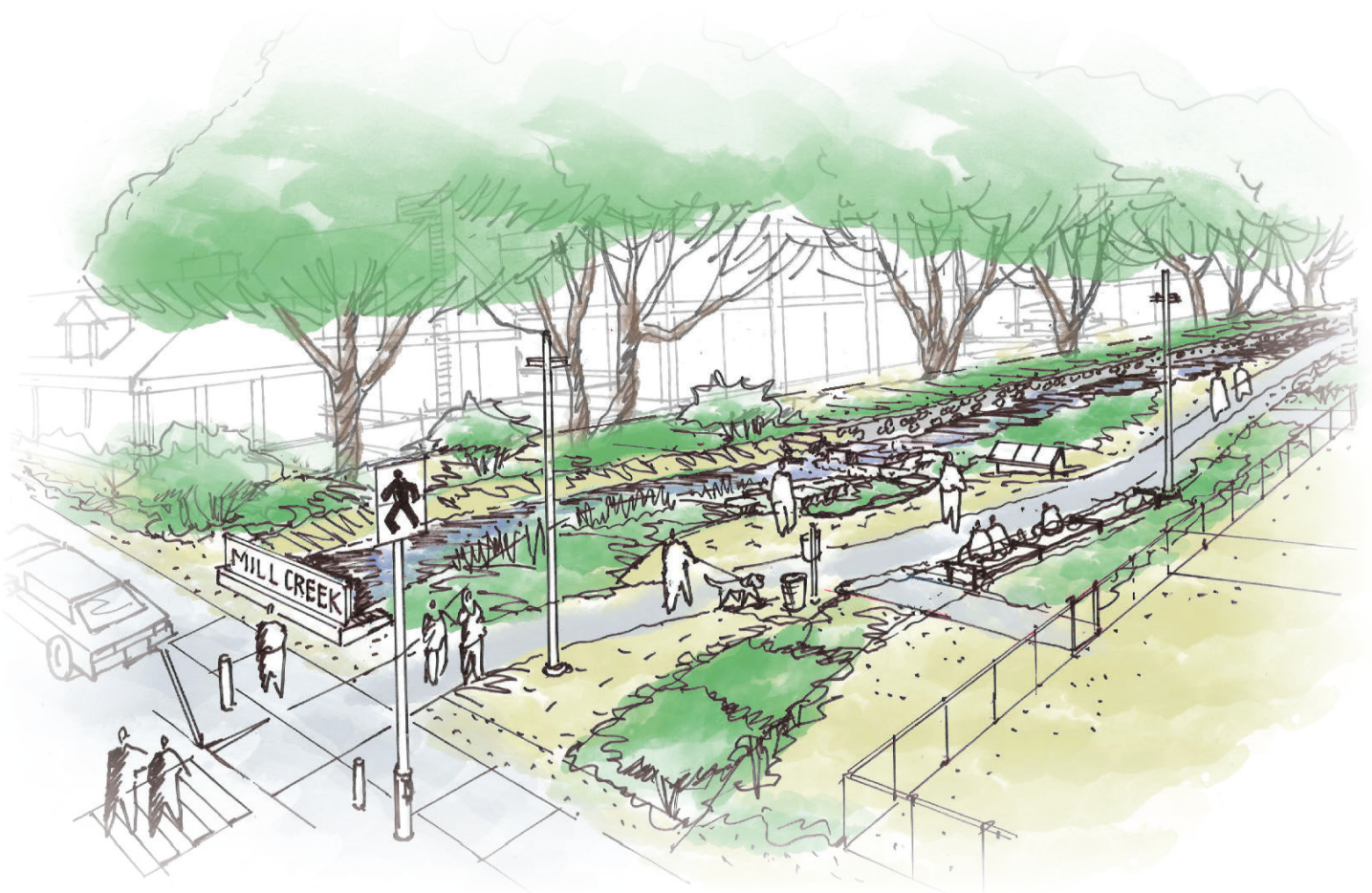


Mill Creek Linear Park Master Plan

WHAT WE HEARD CONSULTATION REPORT

June 2023



BENCH

Document prepared by EcoPlan



TABLE OF CONTENTS

PROJECT BACKGROUND.....	3
ENGAGEMENT OVERVIEW	4
PARTICIPATION BY THE NUMBERS.....	4
WAYS WE ENGAGED.....	5
WHAT WE HEARD.....	7
OVERARCHING THEMES.....	7
INFORMATION SESSION	8
ONSITE WALKSHOPS.....	9
BURNE NEIGHBOURHOOD PARK SUMMARY.....	10
LINDAHL COMMUNITY PARK SUMMARY	12
MARSHALL POCKET PARK SUMMARY.....	14
LINEAR PARK CONCEPT FEEDBACK SUMMARY.....	16
ONLINE FORUM AND MAP SUMMARY.....	19
CONCLUSION & NEXT STEPS	20
APPENDICES	21
Appendix A: Public Outreach	22
Appendix B: Burne Neighbourhood Park Walkshop Detailed Summary.....	23
Appendix C: Lindahl Community Park Walkshop Detailed Summary	28
Appendix D: Marshall Pocket Park Walkshop Detailed Summary.....	33

PROJECT BACKGROUND

Mill Creek is an important natural feature with environmental, recreational and cultural values for the City of Kelowna. The City is making improvements to protect property, restore habitat and enhance parks in Kelowna. The development of the Mill Creek Linear Park Master Plan has been under consideration for over 20 years. In recent years, there have been several projects taking place including flood mitigation, diversion, and habitat restoration projects.

The City has secured funding from partners including Federal and Provincial governments, to enhance sensitive ecosystem habitats along the corridor, while adapting to an increase in flooding events. In addition, Development Cost Charge (DCC) funding will allow the City to continue making functional improvements along the Mill Creek corridor, while making the corridor more of a usable public amenity.

Public and stakeholder engagement was undertaken to seek input on park projects, which will also be guided by technical analysis, hydrology, and several long-term planning documents – including the [Mill Creek Master Plan](#) (2000), [Linear Parks Master Plan](#) (2009), the [Parkland Acquisition Guidelines](#) (2021) and Kelowna's [2040 Official Community Plan](#) (2022). Early-phase park development construction is expected to begin by 2024. The following core values were identified in the Mill Creek Master Plan and serve as a benchmark to measure success for future projects.



Safety

Ensure the linear park has open sight lines, is well lit, and maintained so users and residents feel safe.



Ecology

Protect and enhance the creek ecosystem, while balancing the accommodation of public access.



Connections

Provide links between various parks and neighbourhoods to help bridge connections and build community.



Accessibility

Consider the needs of various user groups to provide access that is inclusive for people of all ages, abilities, and backgrounds.



Recreation

Provide opportunities to escape the urban environment and enjoy nature with low-impact activities such as walking, jogging, and communing with neighbours.



Identity

Celebrate the creek and the character of surrounding neighbourhoods through unique features and experiences.

ENGAGEMENT OVERVIEW

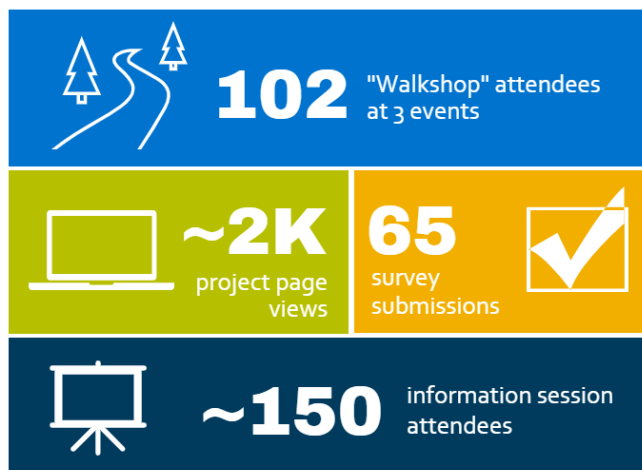
The purpose of community engagement – which took place between March 1 and April 24, 2023 – was to consult with Kelowna residents and stakeholders about future planning and design for Mill Creek Linear Park and several park spaces along the corridor. Specifically, Burne Neighbourhood Park, which is centrally located in lower Mill Creek (between Richter and Ethel Streets) and has capital funding for development in 2024. Marshall Pocket Park and Lindahl Community Park were also focus areas for engaging residents on future planning for Mill Creek Linear Park.

Residents were asked to share their priorities and identify issues and considerations for the future development of the linear park and the above-mentioned parks along the corridor. This consultation was also designed to inform residents about the bigger picture of Mill Creek flood mitigation, habitat restoration projects, and how past and future works fit into the larger watershed context.

This 'What We Heard' report summarizes the community engagement that took place between March 1 and April 24, 2023. During this consultation phase, the City heard from approximately 300 residents through the Get Involved Mill Creek Linear Park project page, a Public Open House and three onsite workshops. Input will be used to inform park design concept planning.

PARTICIPATION BY THE NUMBERS

Approximately 300¹ people participated in the consultation to share thoughts on Mill Creek Linear Park and the three parks including: Burne Neighbourhood Park, Lindahl Community Park and Marshall Pocket Park.



¹ This number reflects the total number of Information Session attendees, the total workshop participants, and the total contributions to the online discussion forum and map between March 1 to April 23, 2023. However, some participants may have taken part in more than one engagement opportunity.

WAYS WE ENGAGED

The consultation approach used online and onsite, in-person workshops to gather community feedback. For a summary of consultation communications outputs see Appendix A. The consultation inputs included the following:

ONLINE: MILL CREEK LINEAR PARK GET INVOLVED PAGE



Map tool | A project page was opened on the City engagement site, Get Involved, on March 1, 2023. Residents were invited to use an online map to help identify areas of interest, or concern, along Mill Creek Linear Park or within Burne Neighbourhood Park. In total, 30 pins and comments were added to the map.



Forum | Residents were able to let the project team know what they currently value about Mill Creek and what they would like to see in Burne Neighbourhood Park in future through the online project page. Twenty-nine (29) comments were left between two discussion questions. Two online forum questions asked residents 'What do you currently value about Mill Creek' and 'What amenities/features would you like to see in the future Burne Avenue Neighbourhood Park?'



Question & Answer | Residents were able to pose questions to City staff via the project page. Six questions were submitted.

IN-PERSON



Information session | A drop-in public information session held March 16 at Parkinson Recreation Centre, was staffed by City Parks and Communications team. Posterboards included information about flood mitigation and diversion projects, Mill Creek Linear Park Master Plan, a large-scale map of Mill Creek Linear Park, and possible design strategies. City staff set out to provide information about opportunities, challenges and solutions presented by the Mill Creek Park Plan and Flood Protection Plan. Approximately 150 people attended.



Onsite workshops | The consultation hosted three onsite workshops to gather community input on Mill Creek Linear Park improvements and design considerations. The workshops were hosted in three segments of Mill Creek at locations that were publicly accessible.

- Burne Neighbourhood Park – 53 participants
- Lindahl Community Park – 26 participants
- Marshall Pocket Park – 23 participants

Limitations

While a variety of tactics were used to reach a diverse range of citizens (see: Public outreach), results do not represent a statistically significant, random sample of all Kelowna citizens. Due to the opt-in and open nature of participation, results do not necessarily reflect the views of all Kelowna citizens.

WHAT WE HEARD

OVERARCHING THEMES

Survey feedback that provides direction for the broader Mill Creek Linear Park Master Plan is summarized below. The following noteworthy themes emerged. These general findings are followed by more detailed results in the report.

- **Flood Mitigation** | Many participants expressed support for the City's flood mitigation works and recognized that diversion works have resulted in reduced flooding events in the downstream neighbourhoods of Mill Creek.
- **Ecological Restoration** | Many expressed an appreciation for the natural beauty and ecological importance of Mill Creek and wanted habitat restoration and naturalization addressed in the Mill Creek Linear Park Master Plan. Riparian planting, retaining mature trees, and naturalizing the creek is desired. In addition, improved water quality, fish, bird and wildlife habitat improvements were also supported.
- **Community Safety** | Several participants expressed concerns regarding sheltering, criminal activities, drug use and waste in parks. Many also expressed that park improvements and programming outdoor spaces are a way to address personal safety concerns. Park concept planning that includes Crime Prevention Through Environmental Design (CPTED) is desired.
- **Property Concerns** | Some property owners shared concerns about impacts to property values and/or losing property to riparian management areas as part of future park development. Currently, the City of Kelowna Official Community Plan (OCP), Future Land Use Map 3.1 and Natural Environment Development Permit Areas Map 21.1, indicate 15m riparian management areas on each side of the creek, which are to remain free of future development.
- **Privacy** | Many expressed questions and concerns about the future trail alignment. Some property owners shared concerns related to the potential loss of privacy that may result from a linear park trail running directly along private yards. Routing of the trail and strategies that consider adjacent residents' privacy was desired.
- **Park Features** | Commonly desired park features included traffic calming measures (reducing speeds near parks and crossings), safe movement for walking and biking, seating options, interpretive signage, garbage /recycling cans, and activity spaces where it makes sense (play spaces, community garden, fitness, pickleball, depending on the type of park and area available).

INFORMATION SESSION

Approximately 150 residents attended the public information session held on March 16. Most participants lived in the project area. City staff from Parks and Building Planning, Infrastructure Utilities and Communications attended to speak with residents and answer questions.

The feedback received included:

- **Flood Mitigation** | Many attendees expressed support for flood mitigation work and recognized the importance of building resiliency in the face of recurring flood events that have worsened with climate change.
- **Community Safety** | Many expressed concerns about safety along the corridor, while many others felt a park may improve safety in the area. Several neighbors expressed concerns about the potential for outdoor sheltering along the park.
- **Ecological Restoration** | Many attendees recognized the need to protect and restore natural areas and wildlife habitat. Appreciation was expressed for natural beauty of the area, along with desire that natural features not be dramatically disrupted by park design interventions.
- **Property Concerns** | Some property owners shared concerns about possible impacts to property values and/or losing property to the riparian management area as part of future park development.
- **Privacy** | Attendees shared questions and concerns about future trail alignment; some property owners expressed concerns related to the potential loss of privacy that may result from a linear walking park directly abutting their yards.
- **Park Features** | Some expressed a desire for cycling facilities while many others wanted to ensure that the corridor remained pedestrian-focused. There was support for a walking path and connectivity along the creek.



ONSITE WALKSHOPS

In total, 102 community members attended an onsite park walkshops which took place on April 19 and 20, 2023. The interactive events were 90 minutes and took place at Burne Neighbourhood Park, Lindahl Community Park and Marshall Pocket Park. The open environment and informal conversations in small groups provided a unique setting, which supported more relaxed conversations between City staff and residents. The majority of participants were adjacent residents with a direct insight and interest in future planning for Mill Creek Linear Park.

Participants were able to learn about flood mitigation, habitat protection, park planning considerations, and discuss aspects of interest to them including community safety, land acquisition and future developments. The walks were led by a staff person from BENCH Site Design City of Kelowna staff from several departments including: Parks and Buildings Planning, Community Safety, Infrastructure Utilities, Real Estate, Planning and Development.

Participants were invited to fill in a paper survey form during or after the walkshop. The three walkshop survey forms had elements that were consistent between the three sites, asking about the Mill Creek Linear Park Master Plan, as well as questions that differed, asking residents about the specific park areas where the walkshops were held. Site-specific questions focused on future amenities, features, and considerations for improvements.

The following is a summary of perspectives shared by residents across the three walkshops. Please see Appendix B, C and D for detailed survey results for each location.

BURNE NEIGHBOURHOOD PARK SUMMARY

The following is a summary of key themes from the Burne Neighbourhood Park survey feedback. A total of 34 surveys were submitted at the Burne Neighbourhood Park walkshop.

- **Ecological Restoration & Flood Mitigation** | Walkshop participants prioritized ecological restoration. Several comments focused on conservation, wildlife habitats, and the naturalization of Mill Creek. There is a desire to see improved water quality, clear debris, improve the riparian area, and restore the flows of the creek. Participants also expressed a strong preference for ensuring green space, including maintaining mature trees and planting new trees, shrubs, and flowers. Many comments highlighted the need to prioritize flood mitigation in the park design. Some suggested enhancing the riparian area, wetlands, floodplain, and surge ponds surrounding the creek, as important flood mitigation measures.
- **Safety** | Safety was also a major concern for walkshop participants. Some comments highlighted the need for safe road crossings and sidewalks at the places where the park crosses busy roads. Respondents also stressed the importance of adding traffic calming measures, such as reduced speed limits and speed bumps to slow down vehicle traffic near the park. Many participants indicated a desire for a reduced crime rate in the area and concerns with potential drug use in the park and associated dangerous waste (needles). Participants suggested having better lighting in the park to improve safety.
- **Outdoor Sheltering** | One of the critical areas of concern identified by respondents was related to current and future outdoor sheltering in the area and how this affects or may affect their perceived sense of safety when visiting the area. Respondents were also concerned about litter and waste associated with these encampments. At the same time, some respondents expressed concerns about how creating a manicured park could harm the unhoused population.
- **Park Access & Linear Pathway** | Many participant comments were on the topic of the linear park pathway system. Several respondents desired more clarity on the linear trail alignment and design. There is a desire for this path to be easily accessible, walkable, and bikeable with no dead ends. Some comments suggested having a raised gravel pathway, while others suggested having a paved walkway. Many respondents highlighted park access and trail accessibility as priorities, with a desire to see parking spaces near the park. Participants also commented on the need to complete and improve the existing bridge crossing condition.
- **Private Property & Resident Privacy** | Many comments from residents living near the park were about protecting resident privacy. Residents were concerned about increased pedestrian traffic near their backyards and expressed concerns about privacy. Some pointed to the need to plant trees near the properties surrounding the park to prevent people from looking into their yards. Many owners in the area expressed

concerns regarding the impacts of the linear park on their privacy – the possibility of the park boundary encroaching onto their property specifically. In addition, participants expressed concerns about building demolitions (loss of housing, which is in critical short supply) that has been occurring in this neighbourhood.

- **Park Maintenance & Servicing** | Participants highlighted the need for better park maintenance and servicing, mainly to ensure park cleanliness, remove litter, and empty garbage cans regularly. There was also a desire to see covered garbage cans added to the park.
- **Park Features** | Participants suggested many park features they would like to see in the future. Some respondents expressed their desire to see the area be family-friendly with covered picnic areas, a playground, a waterpark, a skatepark, a small sports court for pickleball, water bottle filling stations, a community garden, and fencing. Many comments also expressed interest in having interpretive signage about the ecology and history of the area, including Indigenous history. Suggested features to increase the accessibility of the park include adequate parking, ample seating, and sufficient lighting. Some concerns about the park include noise, the proximity to the school, and ensuring timely development.



Image: Onsite workshop at Burne Neighbourhood Park on April 19, 2023

LINDAHL COMMUNITY PARK SUMMARY

The following is a summary of the key themes from the Lindahl Community Park survey feedback. A total of 16 surveys were submitted at this walkshop.

- **Ecological Restoration & Flood Mitigation** | Walkshop participants emphasized the importance of protecting the ecology of the Lindahl Community Park area. Respondents expressed a strong desire to restore Mill Creek to its natural state, protect natural features, and retain trees and vegetation. With the area experiencing high levels of development, there was a shared desire to maintain the park's natural features. Additionally, respondents highlighted the need to restore and enhance the riparian area and wetlands by planting and maintaining carefully selected vegetation to support the various species of birds, fish, and mammals. Participants considered the restoration of Mill Creek's riparian areas and natural vegetation as important flood mitigation tactics.
- **Safety** | Concerns regarding safety in the Lindahl Community Park area were raised by several participants. The need for road safety measures, mainly related to street crossings and reducing speed limits, was emphasized. Additionally, a need to reduce crime in the area was mentioned. Increased lighting was recommended as a measure to reduce criminal activity and increase safety.
- **Outdoor sheltering** | Participants made comments regarding outdoor sheltering in the Lindahl Community Park area. Comments emphasized the need to provide appropriate housing and services to the unhoused populations in the area, especially poverty reduction and mental health services. There is a shared desire to address the root causes of homelessness and to provide support for those experiencing homelessness.
- **Park Access & Linear Pathway** | Participants placed a strong emphasis on connectivity, walkability, and increased footpath usage, with a desire for more pedestrian and bike-friendly infrastructure, such as road crossings and bridges. Additionally, there were requests for increased accessibility for all individuals. Participants shared their appreciation for the project because it aligns with a desire for fewer vehicle-oriented roads and more bike and pedestrian pathways in the city.
- **Noise** | Respondents expressed their concerns about increased noise due to a potential increase in pedestrian traffic. There were also concerns about the noise levels from play parks, although desire for more play parks was also heard. Additionally, a suggestion to reduce sound travel in the highly populated area was made.
- **Park Features** | There was a desire for more recreational options, especially for those living in apartments, and a focus on preserving natural elements, such as trees, to increase shade and decrease summer temperatures. Participants had mixed views on building fences: some felt it can protect the privacy of nearby residents, while others

said it is disruptive to the ecology. Several comments expressed a desire for more fitness and activity spaces, such as playgrounds, callisthenics parks and pickleball courts. There was also a desire for community gathering space and seating options in the park.

- **Community Garden** | There was a desire from participants to keep the Lindahl community garden and re-naturalize other park areas. Respondents expressed concerns about the continued maintenance and safety of the community garden, specifically noting concerns with theft and general safety.
- **Reconciliation** | The feedback regarding Reconciliation included a call for consultation with Indigenous peoples to ensure that their voices and perspectives are included in decisions related to the park.



Image: Onsite walkshop at Lindahl Community Garden on April 20, 2023.

MARSHALL POCKET PARK SUMMARY

The following is a summary of the key themes from the Marshall Pocket Park survey feedback. A total of 14 surveys were submitted at this workshop.

- **Ecological Restoration & Flood Mitigation** | Participants expressed a strong desire for ecological restoration and protection of mature trees, riparian zones, and wildlife habitats for species such as beavers, raccoons, and birds around Marshall Avenue. Suggestions included planting species for pollinators, decreasing lawn space, and creating shade to enhance the park's natural character. There was also a desire for connectivity, year-round foliage and benches. There was an emphasis on the need to consider lake health, high bacterial count, E. coli challenges, and flood mitigation. Flood mitigation suggestions included acquiring more property along the creek to give it more room, implementing flood mitigation measures, and addressing flooding issues.
- **Cultural** | Respondents wanted to highlight the unique heritage aspect of the area, providing historical and cultural context for the creek, including its significance to local Indigenous culture.
- **Safety** | Feedback regarding safety in the Marshall Park area shows concerns about various issues, such as crime, drugs, and litter. Participants also mentioned the need to manage traffic flow and create more accessible and safer crossings for pedestrians and bikers. There were also suggestions for a street crossing that prioritizes people and bikes, over cars and a sidewalk along the road leading to Marshall Park.
- **Outdoor sheltering** | Concerns about overnight camping in the area were raised. Respondents suggested mitigating these issues by engaging the mental health facility on Sutherland Avenue, with those experiencing homelessness who shelter in the park.
- **Park Access** | A desire to improve park access, including new connections to Abbott and Maple Streets and a creek bridge to Pandosy was shared. There were also concerns about parking, overburdening pedestrian crosswalks at high traffic times, and the impact of the ATC between Richter and Pandosy on traffic patterns.
- **Linear Pathway** | Some participants suggested wider sidewalks for pedestrians and bicyclists to use together to provide safer, well-connected bike paths, and bike racks at some locations. Additionally, there was a desire to create a character or feeling about Mill Creek as a shared treasure that encourages the interconnection of species with the place.
- **Accessibility** | The accessibility of Marshall Pocket Park is a significant concern, including the need to ensure that the park is accessible to people with disabilities, such as those who have visual impairments or use a mobility aid. There were suggestions to

create a pathway that allows wheelchair access to ensure that everyone can enjoy the park and its amenities.

- **Private Property & Resident Privacy** | Many nearby residents shared concerns about the lack of privacy with a linear park and trail. There were also concerns about noise, specifically related to 24-hour foot traffic and increased access to the park. There was a strong desire to keep residents informed and engaged as park planning, design and development continues.
- **Park Features** | Participants expressed a desire to maintain the unique aspects and tranquillity of this neighbourhood, balanced with features such as interpretive signage, dog-friendly areas, and playground equipment for children. There was also an emphasis on the importance of preserving wide open spaces, providing quiet spaces and children's play areas. Participants suggested the installation of benches and seating areas in quiet spots along the park, along with the installation and upkeep of garbage cans to reduce litter.

LINEAR PARK CONCEPT FEEDBACK SUMMARY - WALKSHOPS

An objective of the consultation was to seek residents' insights on considerations for development of the Mill Creek Linear Park Master Plan. Survey feedback that provides direction for the broader Mill Creek Linear Park Master Plan is summarized below.

VALUES

Walkshop participants were asked to indicate what they currently value about Mill Creek from a list of six values. The chart below shows the response from each location, as well as the total.

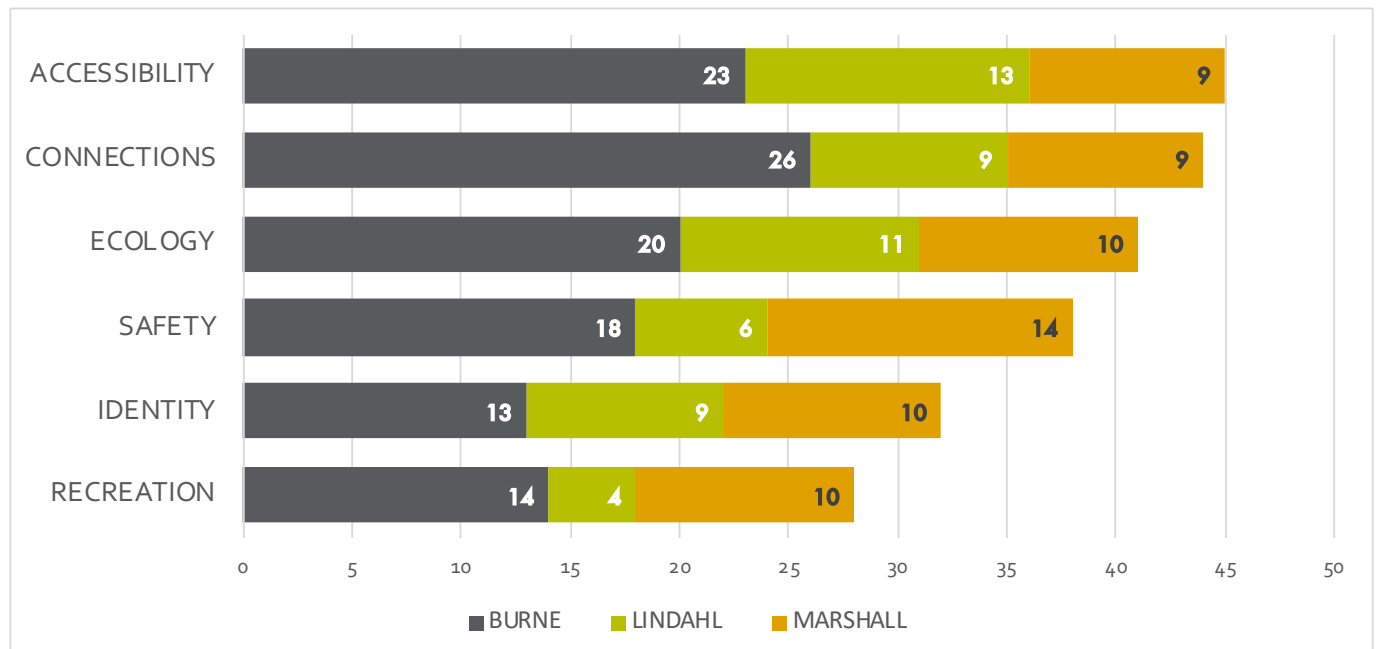


*Figure 1 Mill Creek Values survey question:
What do you currently value about Mill Creek?*

PARK FEATURES

Walkshop participants were asked to select the features they would like to see most in each park in future. The features listed were specific to each location, with some features consistent across all three parks. The chart on the following page shows survey responses by location, as well as the total.

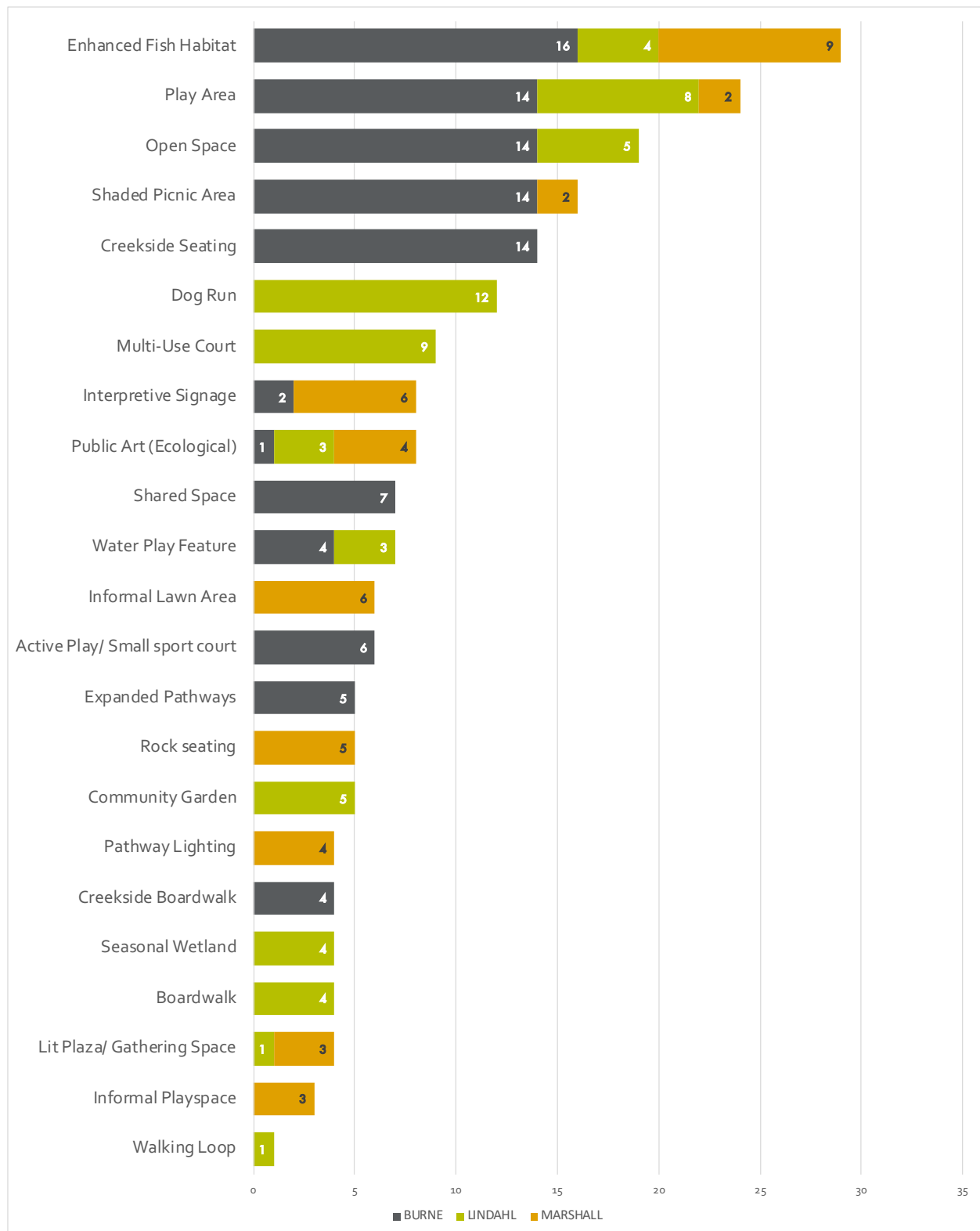


Figure 2: Mill Creek Park Features survey question:
What top 4 features are most important to you in the future Burne, Lindahl, or Marshall Neighbourhood Park?

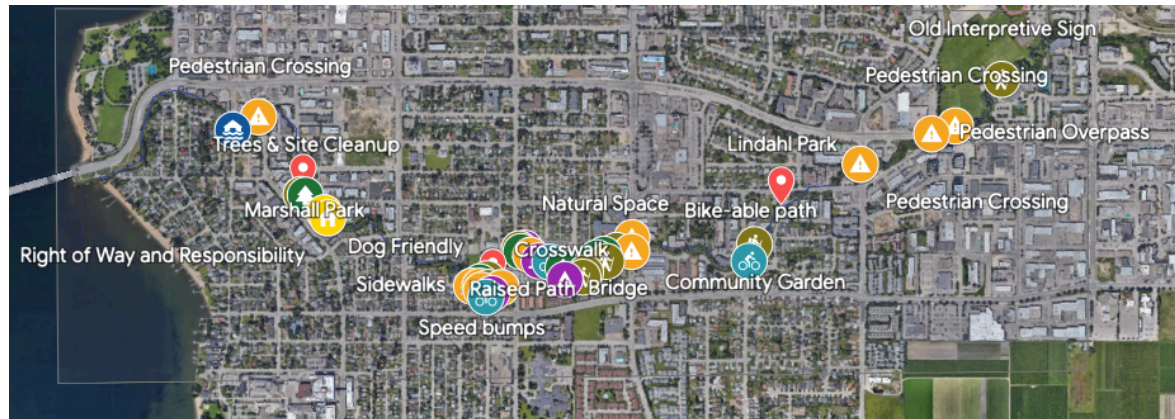
PARK FEATURES continued

Survey respondents at the workshops provided additional information on features they would like for Mill Creek Linear Park. While the majority of survey respondents provided comments specific to the park the workshop was held, more general comments for Mill Creek Linear Park included:

- **Flood Mitigation** – Many participants expressed support for the City’s flood mitigation works and recognized that diversion works have resulted in reduced flooding events in the downstream neighbourhoods of Mill Creek.
- **Ecological Restoration** – Many expressed an appreciation for the natural beauty and ecological importance of Mill Creek and wanted habitat restoration and naturalization addressed in the Mill Creek Linear Park Master Plan. Riparian planting, retaining mature trees, and naturalizing the creek is desired. In addition, improved water quality, fish, bird and wildlife habitat improvements were also supported.
- **Community Safety** | Many expressed concerns regarding sheltering, criminal activities, drug use and waste in parks. Many also expressed that park improvements and programming outdoor spaces are a way to address personal safety concerns. Park concept planning that includes Crime Prevention Through Environmental Design (CPTED) is desired.
- **Property Concerns** | Property owners shared concerns about impacts to property values and/or losing property to riparian management areas as part of future park development.
- **Privacy** | Many expressed questions and concerns about the future trail alignment. Some property owners expressed concerns related to the potential loss of privacy that may result from a linear park trail directly abutting private yards. Routing of the trail and strategies that consider adjacent residents’ privacy is desired.
- **Park Features** | Most desired park features include traffic calming measures (reducing speeds near parks and crossings), safe movement for walking and biking, seating options, interpretive signage, garbage /recycling cans, and activity spaces where it makes sense (play spaces, community garden, fitness, pickleball, depending on the type of park and area available).

ONLINE FORUM AND MAP SUMMARY

This section summarizes the comments made by residents through the online interactive map and the online forum.



Online comments were consistent with the feedback received during the three workshops. The following is a summary of the key ideas shared online:

- **Ecology** | Participants expressed a desire to preserve and restore the natural character of Mill Creek through ecological restoration, fish habitat enhancement, planting climate-resilient trees, planning for flood mitigation, and expanding the riparian area. Concerns about the impacts of overcrowding with increased park development were also heard.
- **Park Features and Access** | There were many suggestions for additional park features and ways to make Mill Creek Linear Park more accessible to many users. Some requested additional amenities like a skatepark, playground, public toilets, and an off-leash dog park. Others suggested improvements to existing facilities, such as increased frequency of garbage/waste removal and maintaining the park's cleanliness. There were also suggestions for the addition of a footbridge at Marshall Pocket Park and a family-friendly picnic area.
- **Safety** | Issues of safety were raised, including concerns about traffic, poor lighting, and encampments in the area. Mitigation suggestions included measures to slow traffic, increased lighting, and working with local organizations to provide housing and mental health support services to those experiencing homelessness in the area.
- **Private Property Concerns** | Residents raised several concerns and questions regarding the potential impact on property values, the City's purchasing of existing properties and the private property rights of residents and homeowners surrounding Mill Creek.

CONCLUSION & NEXT STEPS

The engagement heard from residents through the Get Involved Mill Creek Linear Park project page, a public information meeting and three workshops held at three different park locations showed that residents share a desire to enhance Mill Creek Linear Park and make it more enjoyable for visitors of all ages and interests. People value Mill Creek as a uniquely beautiful and intrinsically vital natural asset and are supportive of flood mitigation benefits that would protect this area for future generations of people and animals alike. Neighbouring residents also recognize that there is a pressing need to continue efforts to provide housing for people who shelter outdoors in the area and ensure a sense of safety for all. Ultimately, through engagement, the Mill Creek Linear park values including safety, ecology, connections, accessibility, identity and recreation, were confirmed.

Public input, along with technical and financial considerations, will shape park concept plan development and the Mill Creek Linear Park Master Plan. The City of Kelowna and BENCH design consulting team will be proceeding with park concept design planning, with the following in mind:

- Communicating flood mitigation benefits in the park development;
- Naturalizing and communicating fisheries and environmental benefits of design;
- Applying strategies in park design which aim to address concerns about safety (ie. Crime Prevention Through Environmental Design principles);
- Considering adjacent private properties (ie. routing of trail, screening, buffers)

Feedback from this consultation, along with technical and financial considerations, will help inform the Mill Creek Linear Park Master Plan, which is expected to be finalized in 2023. Input will first be applied to the design and development of Burne Neighbourhood Park, which has capital funding for development in 2024.

APPENDICES

Appendix A: Public Outreach

City of Kelowna communications staff advertised the project and events using existing media channels, including a variety of City social media and newsletters.

Channel	Reach
Direct Mail	1000 addressees
Social media ads	160,037 impressions 42,473 reach
Castanet x 2 weeks	580,117 impressions 224 Click-throughs
Newspaper: City in Action x 2	6200 paid subscribers per issue 14,200 estimated reach
News release (e-newsletter)	4,396 delivered 54.78% open rate 113 links clicked

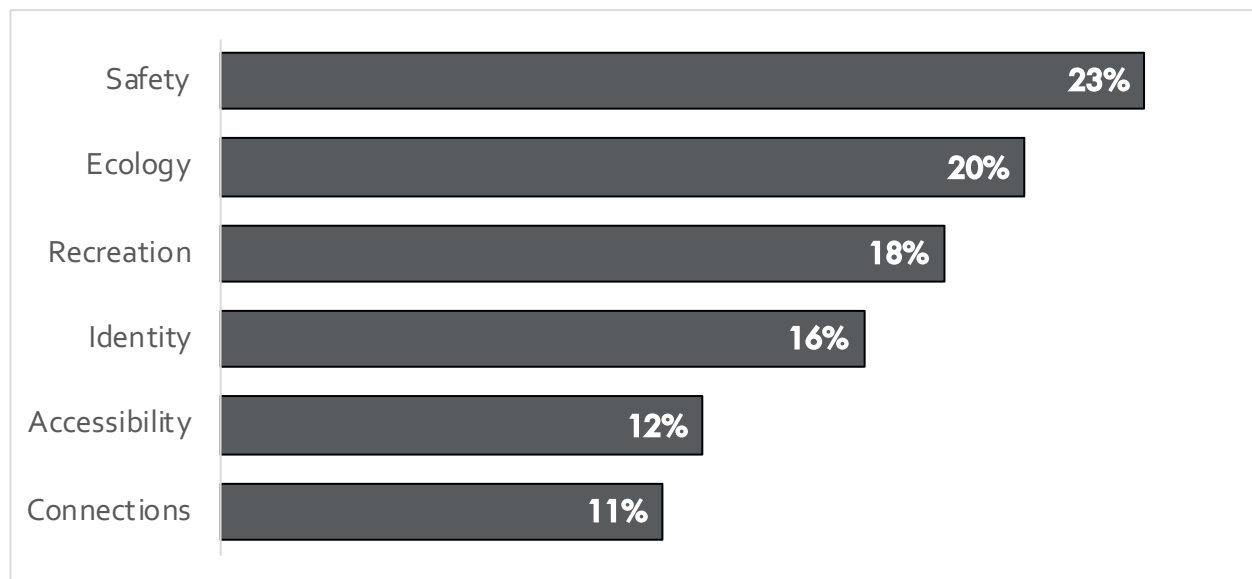
Appendix B: Burne Neighbourhood Park Walkshop Detailed Summary

WHO PARTICIPATED

A walkshop was held at Burne Neighbourhood Park on April 19 from 5:00-6:30 pm. In total, there were 53 participants and 34 completed surveys.

PART 1: VALUES

QUESTION 1: *What do you currently value about Mill Creek?*



QUESTION 2: *Did we miss any values that are important to you?*

Private property concerns

I love the idea of a park but I value my own property privacy and absolutely would not want a trail going through it

Privacy, quiet

Privacy for the people living along the park

Privacy, safety, security

City acquisition representative

Natural elements

Open concept

Shade

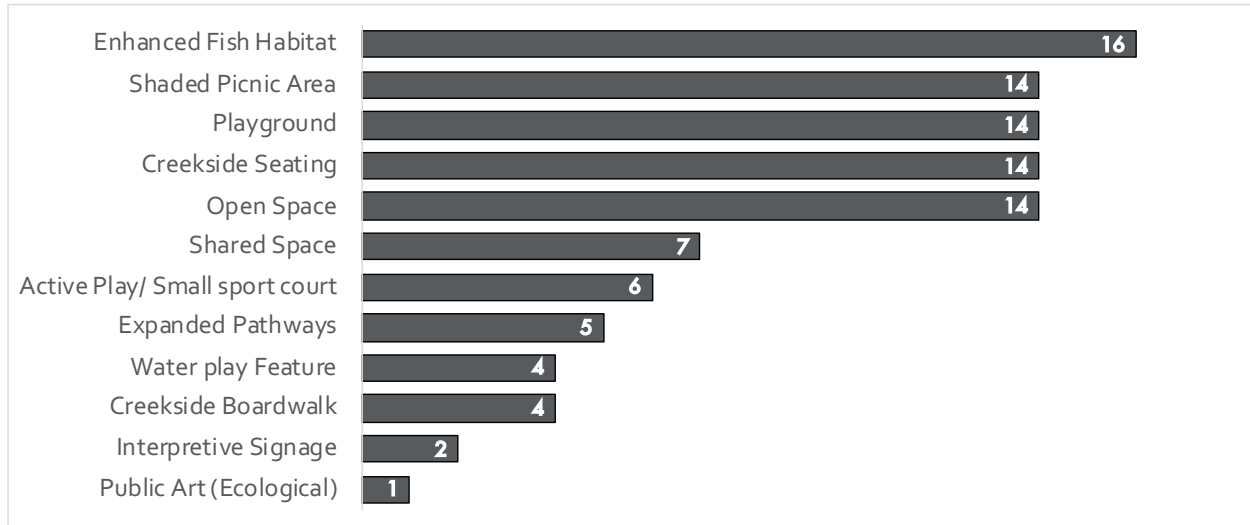
All the interesting turns, and weaving path on waterway often surprising in this urban setting -very important to keep natural, clean flow

Beautiful area- I look forward to seeing the improvements

Flood mitigation, wildlife corridor, amenities for renter housing

PART 2: PARK FEATURES

QUESTION 5: What top 4 features are most important to you in the future Burne Neighbourhood Park?



Note: The # represents the total number of times each feature was selected.

QUESTION 6: Are there Mill Creek Linear Park or Burne Neighbourhood Park development considerations that you want the project team to know about?

Natural elements

Thank you for prioritizing habitat & trees. Wayfinding symbol = footprints

No woodchips

The Elliot Ave exit just before the bridge- concrete walls seem necessary but i appreciate the direction you want to take to re-naturalize the embankments- great to have more plants, and green space.

Private property concerns

Leave my property alone

Any opportunity to communicate with homeowners along the Creekside is appreciated

Benches to face away from people's homes

We are wondering about the privacy of the people on the creek

Please keep residents directly affected in the know

Noise considerations

Playground would be great- no music making things thought please. Classic playground. Tennis court maybe but prefer b-ball or skateboarding things.

Safety

Safety/ homeless concerns

Please consider creating positive traffic in the park & make safe for children

I am concerned that the linear park will be a homeless highway between City Park and PRC

Access

Major street crossings- Ethel, Richter, Gordon

Want Burne park to be accessible from Copeland pl and Elliot Ave by school

General

Removing housing yet concerned about homeless occupants. Irony?

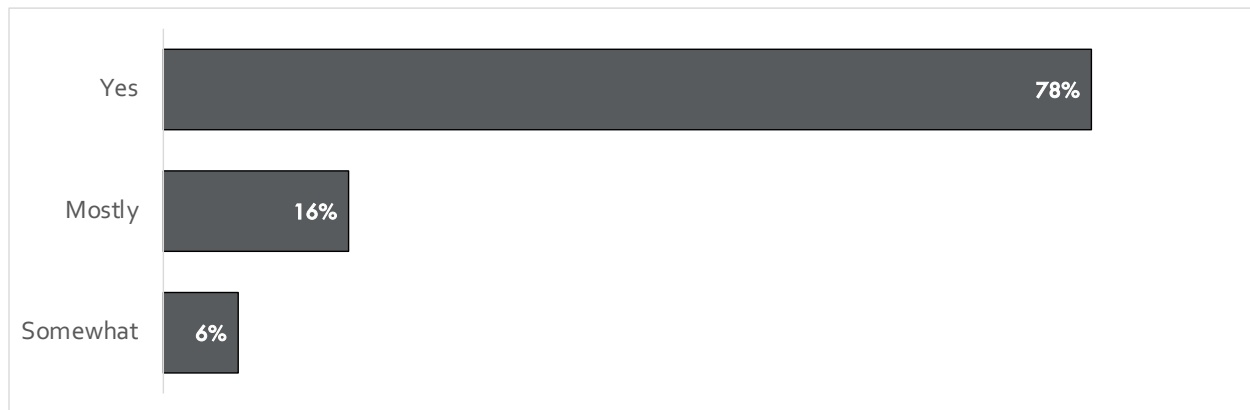
Timely development important

Great job so far. Wish this happens faster!

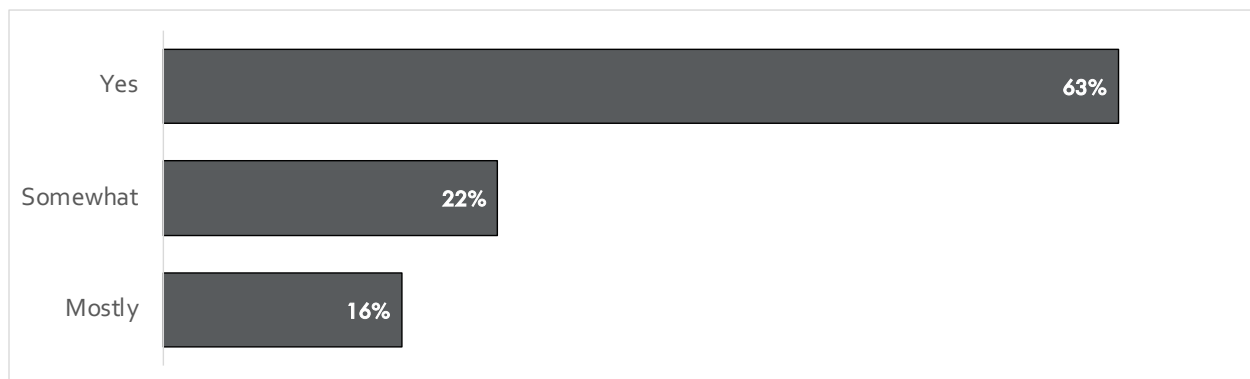
Concerned that focus on linear is too difficult but still held as the ultimate goal. May detract from other more achievable goals.

Dog park?

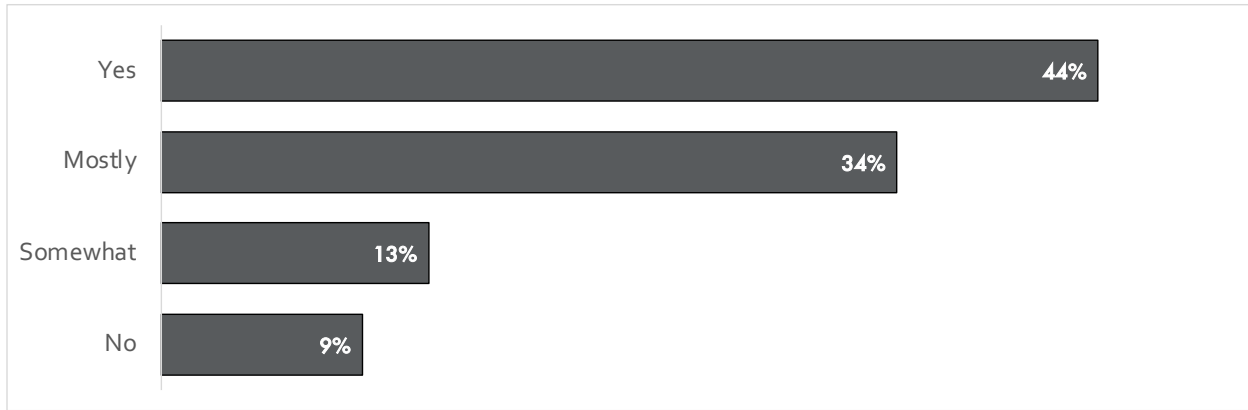
QUESTION 7: *Was the information presented today easy to understand?*



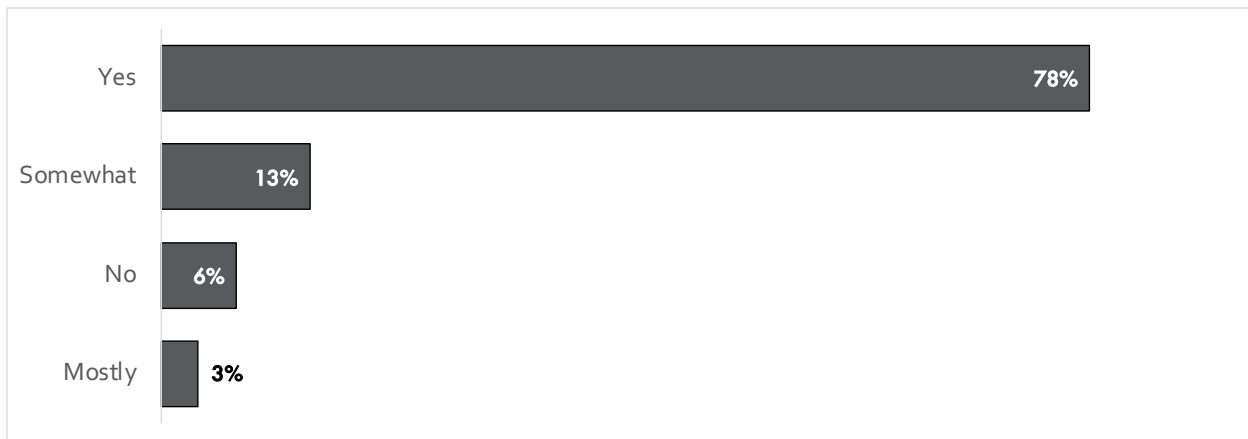
QUESTION 8: *Did you have enough information to participate in a meaningful way?*



QUESTION 9: *Did you understand how public input will be used in this process?*

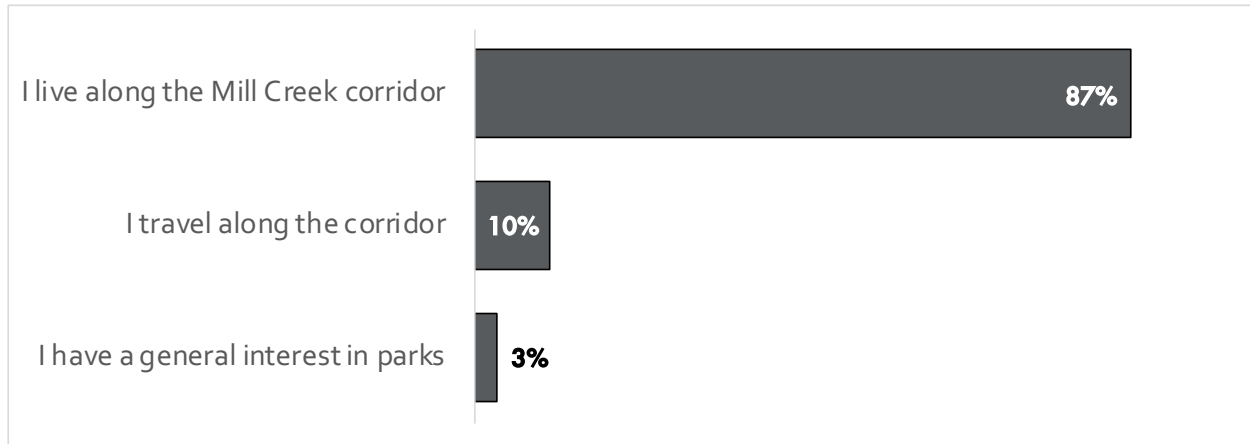


QUESTION 10: *Did you feel that participating was a valuable experience for you?*

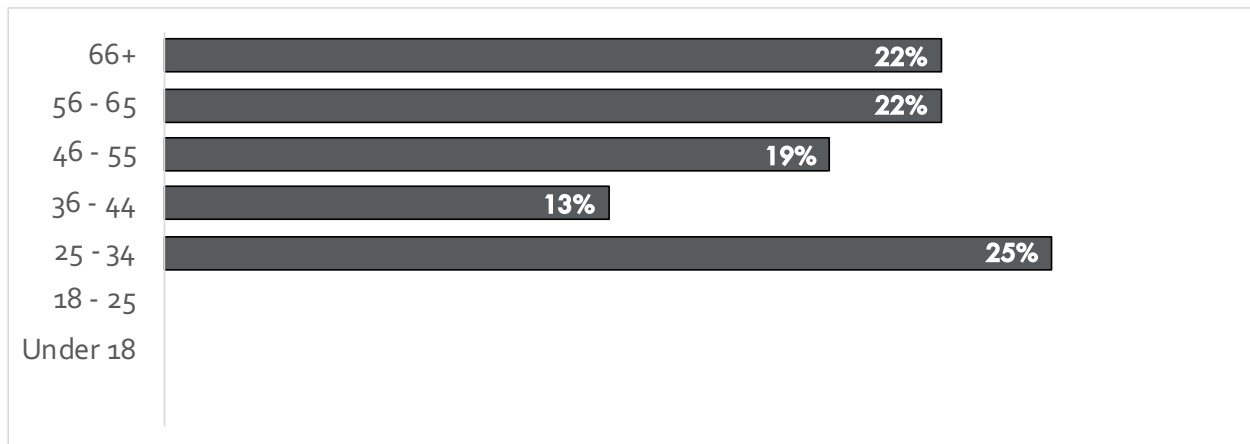


PART 3: ABOUT YOU

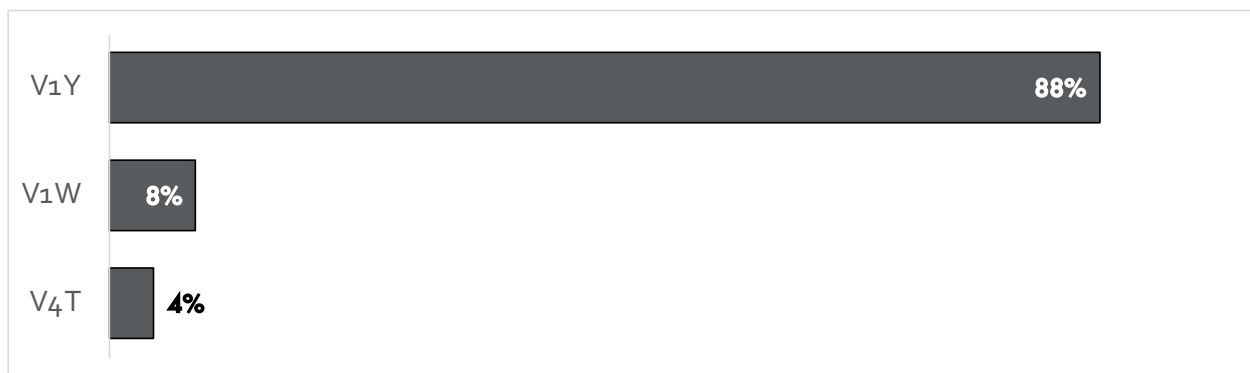
QUESTION 11: *What is your interest in this topic?*



QUESTION 12: *What age category are you?*



QUESTION 13: *Please write the first 3 digits of your postal code.*



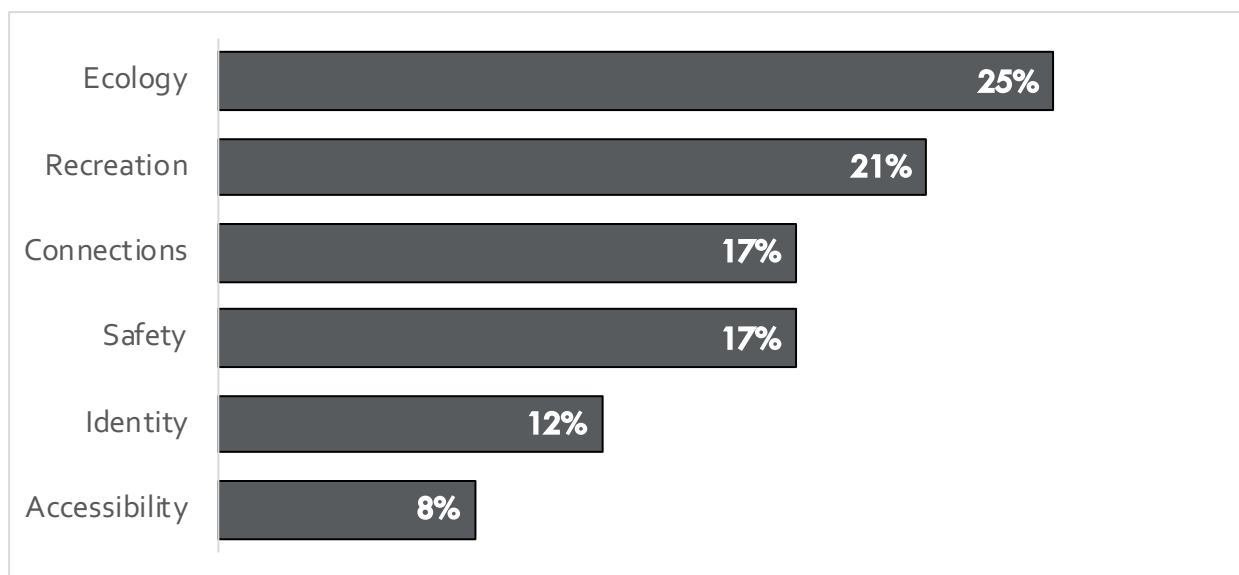
Appendix C: Lindahl Community Park Walkshop Detailed Summary

WHO PARTICIPATED

A walkshop was held at Lindahl Community Park on April 20 from 9:00-10:30 am. In total, there were 26 participants and 16 completed surveys.

PART 1: VALUES

QUESTION 1: *What do you currently value about Mill Creek?*



QUESTION 2: *Did we miss any values that are important to you?*

Natural Elements

Natural, native foliage. Taking opportunity to heal/ repair. Keeping most/ all healthy old growth and existing environment. No chain link fence.

Wildlife corridor

Sustainability & flood mitigation

Access & Use

Through biking to Abbott.

Theft in community garden. Suggest fencing it off from the park (one entry/ exit point only)

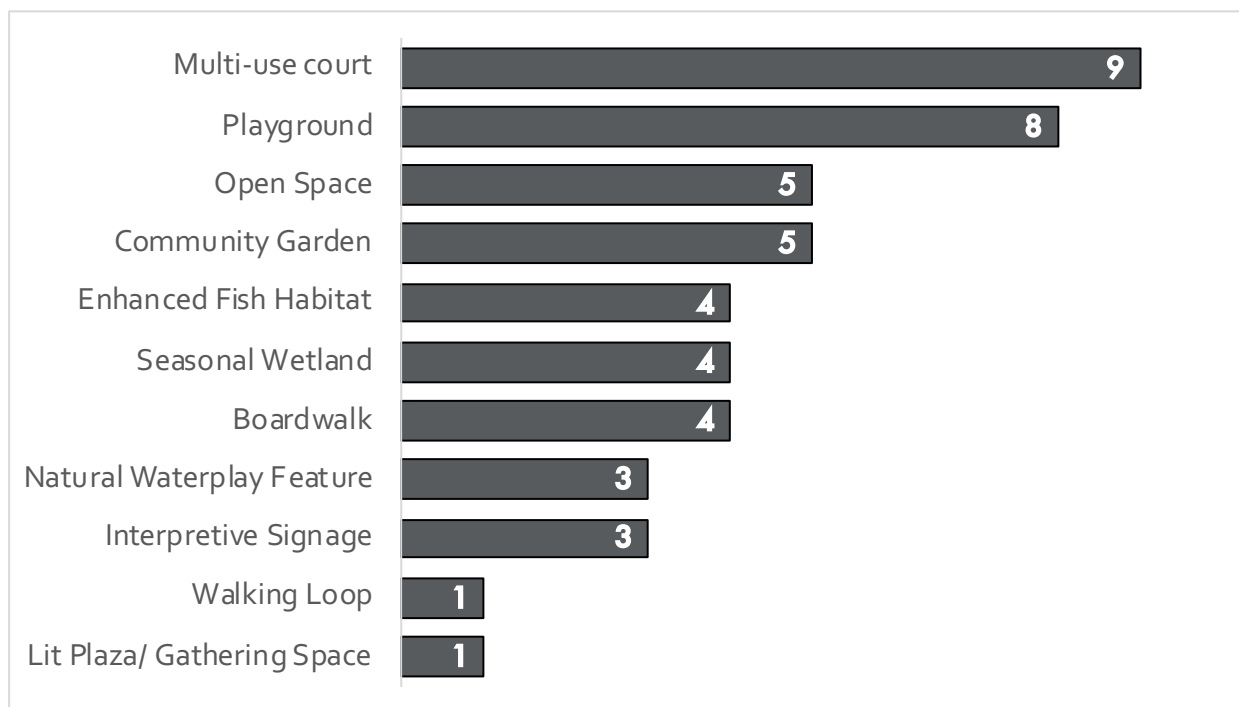
Other

Heritage- Marshall Park is in a Heritage Conservation area

Noise abatement

PART 2: PARK FEATURES

QUESTION 5: What top 4 features are most important to you in the future Lindahl Community Park?



Note: The # represents the total number of times each feature was selected.

QUESTION 6: Are there Mill Creel Linear Park or Lindahl Community Park development considerations that you want the project team to know about?

Natural Elements

Cutting down the trees, shrubs, and bushes should be done less. Workaround them. I would like to see more seasonal wetland types of habitat like on Casorso Rd where beavers, blue heron could be seen. The other example is wetland by the Grand Delta Hotel

Fences are a huge no go/disconnection from the creek. Create more peaceful habitat for the creek. Lots of nature here- do not want to create resistance to nature.

Recreation

Climbing wall

When I was in Spain, they had children's playgrounds next to Callisthenics parks so adults & kids could enjoy staying active together. Use this as the future for the City

Brookside Ave is very narrow and any trails should be on the Northside of Mill Creek (pacific side)

Housing & Safety

Tenting in Lindahl Gardens. Flooding on Lindahl street every spring.

Safety at community garden

Houses within a certain distance if sold should go to park land not new owners

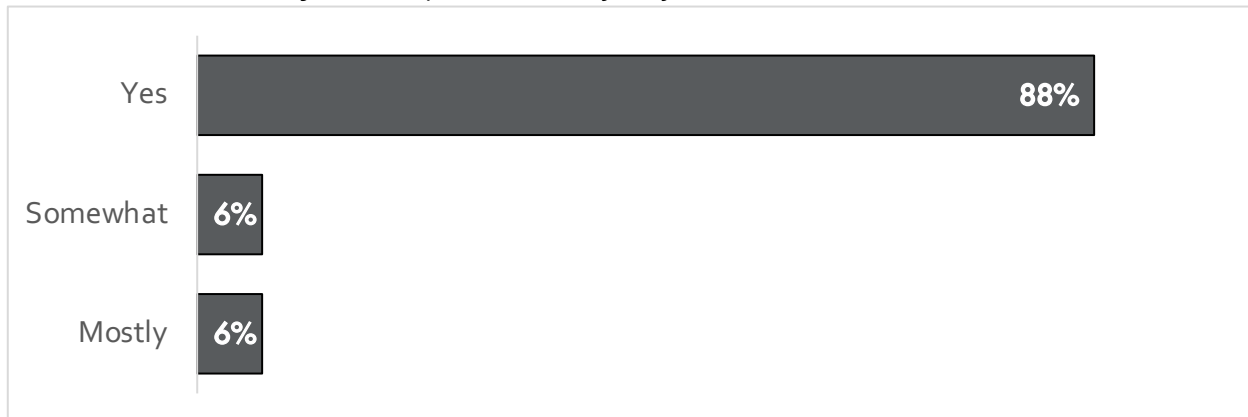
Building affordable (30% of income) housing (e.g., large City lot on Sutherland Ave)

Other

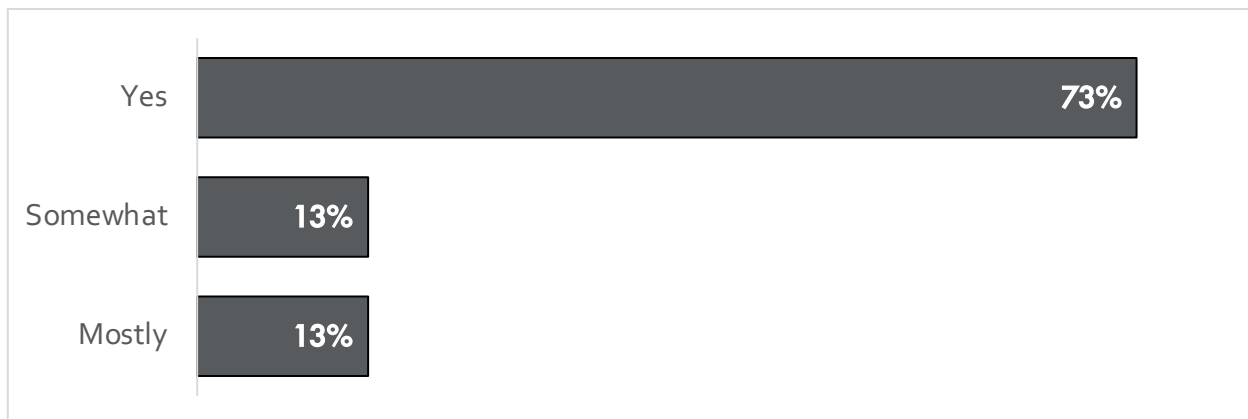
Signage about Mill Creek history

PART 3: ENGAGEMENT FEEDBACK

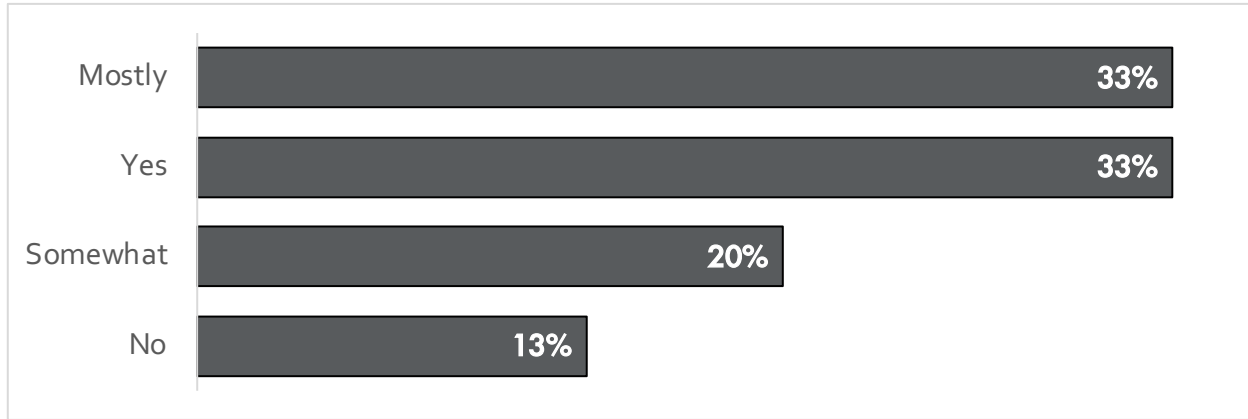
QUESTION 7: *Was the information presented today easy to understand?*



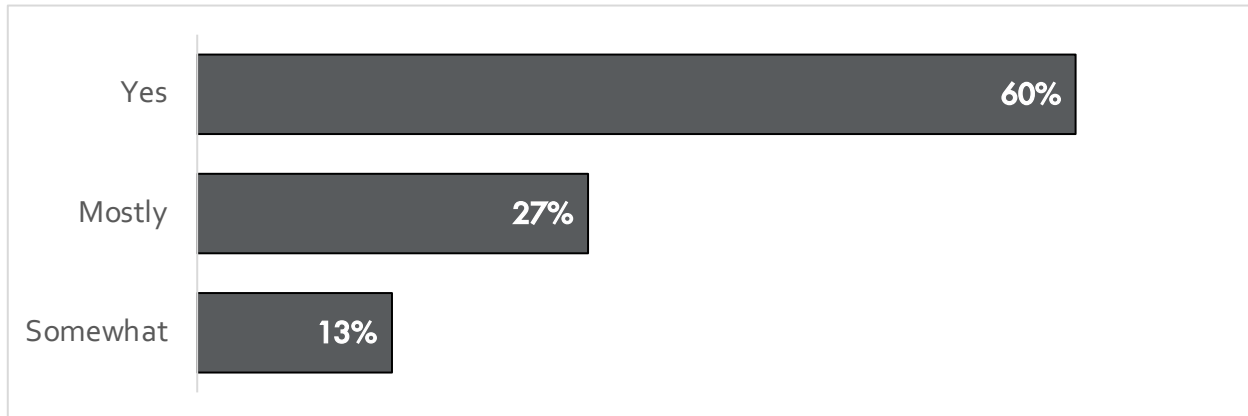
QUESTION 8: *Did you have enough information to participate in a meaningful way?*



QUESTION 9: *Did you understand how public input will be used in this process?*

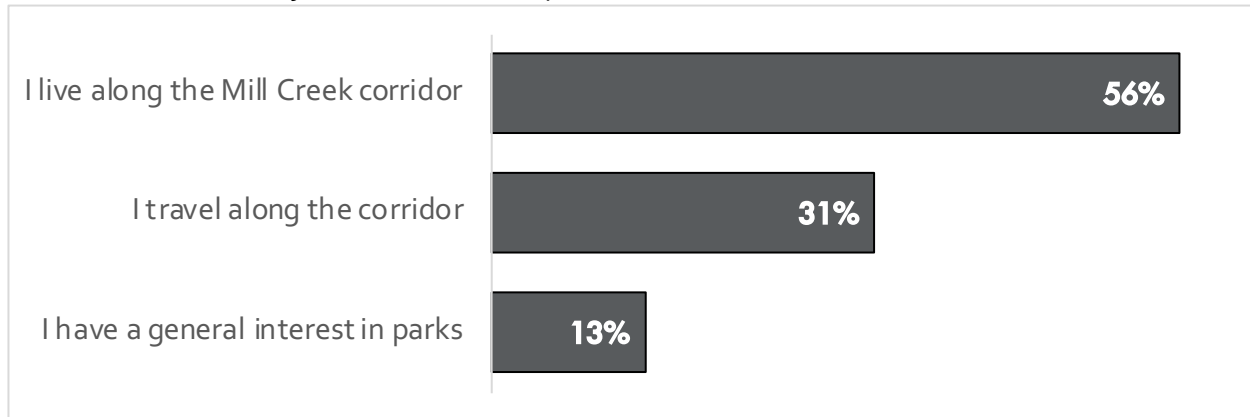


QUESTION 10: *Did you feel that participating was a valuable experience for you?*

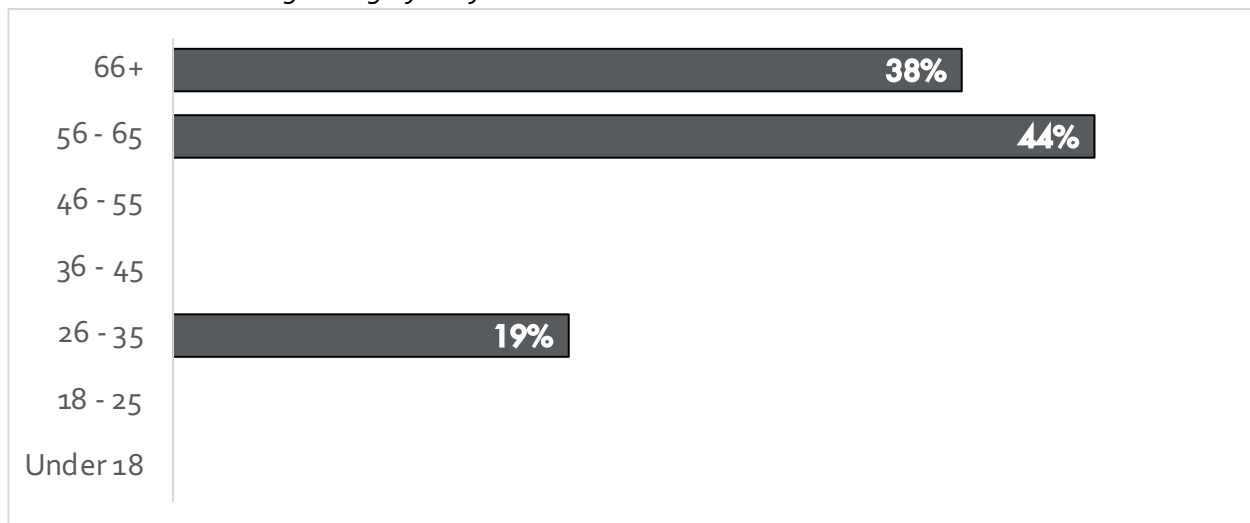


PART 4: ABOUT YOU

QUESTION 11: *What is your interest in this topic?*



QUESTION 12: *What age category are you?*



QUESTION 13: *Please write the first 3 digits of your postal code.*



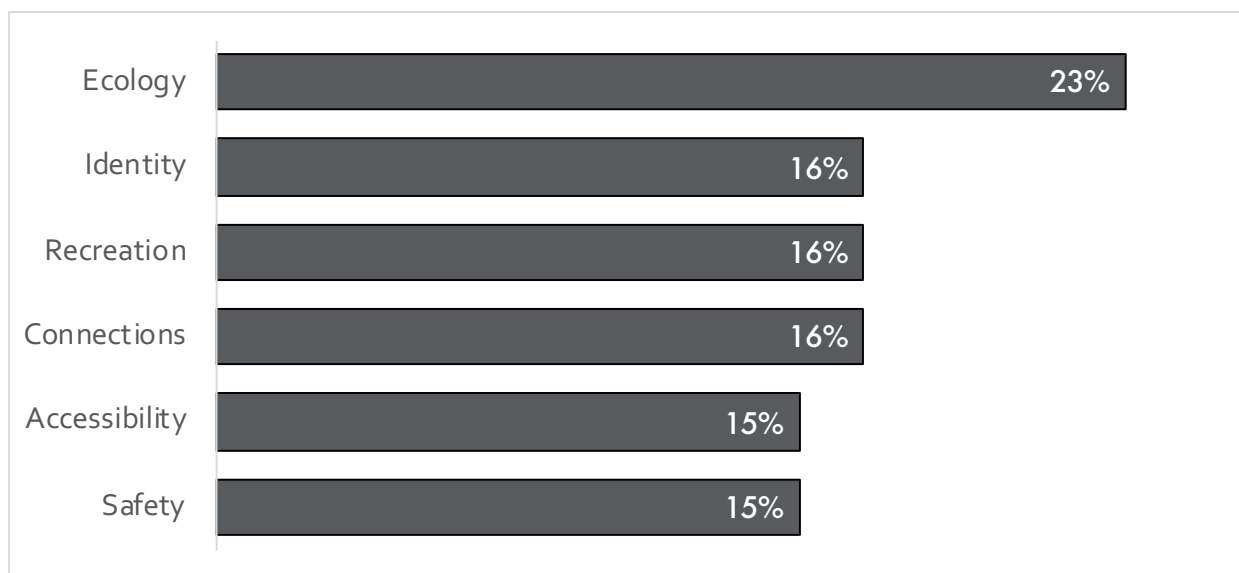
Appendix D: Marshall Pocket Park Walkshop Detailed Summary

WHO PARTICIPATED

A walkshop was held at Marshall Pocket Park on April 20 from 12:00-1:30 pm.
In total, there were 23 participants and 14 completed surveys.

PART 1: VALUES

QUESTION 1: *What do you currently value about Mill Creek?*



QUESTION 2: *Did we miss any values that are important to you?*

Natural Elements

Protect urban animals- beaver raccoons, birds, - enhance for the animals

Sense of loving our environment, our treasure, connecting our community

Nature + trees

identify the mature trees along the streets- create a "pocket fresh" to increase the tree canopy & plant pollinators- decrease the amount of lawn & plant pollinators

It is a remnant of a much larger creek network that has been built over. Because it is one of the last we should be doing everything we can to enhance and protect it.

Calmness, quiet, tranquility, low impact to neighbourhood

Access & Use

We are providing bike lanes on our city streets which I support. I am concerned about this linear park allowing bikes- especially sharing with people who have mobility issues- bike racks at some locations would be my preference to a bike park

Benches- places to rest on longer walks.

Access to park required from Pandosy

Vital artery for development of the City

Heritage & History

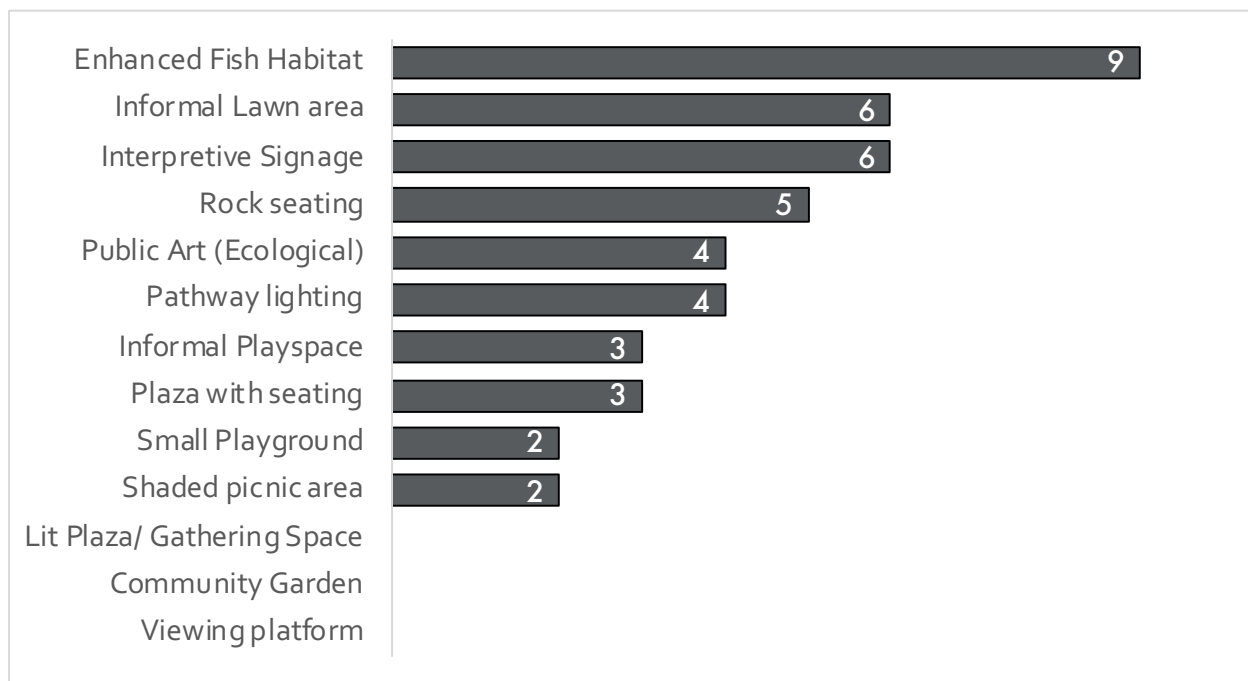
Highlight the heritage aspect of the Marshall Park area

Provide history of creek including role of Indigenous people

Calmness, quiet, tranquility, low impact to neighbourhood

PART 2: PARK FEATURES

QUESTION 5: *What top 4 features are most important to you in the future Marshall Pocket Park?*



Note: The # represents the total number of times each feature was selected.

QUESTION 6: *Are there Mill Creek Linear Park Marshall Pocket Park development considerations that you want the project team to know about?*

Natural Elements

Include master gardeners

Any changes that improve/ consider lake health/ E.coli issues

To create character or feeling about Mill Creek as a shared treasure that encourages our connection and interconnection of species with place

"Better World" is looking for a place to develop a "Mini Fresh" (see Monday Council meeting for their presentation. Keep the area natural, not a "super planned" space. We don't need to have a big lawn that needs to be watered and mowed

Keep it natural in development of park. Pollinators, grasses, trees. Would be valuable to engage COHA

Xeriscape, shade, garbage cans, year-round foliage, benches, bike racks

Access

Buckland & Ellis roads are wide and should be enhanced with walk/bike recreation considerations

If you live between Richter and Pandosy you will understand the traffic patterns especially busy at certain times of the day. Pedestrians cross fairly busy intersections. the traffic begins at Richter and Sutherland where the Anglican church is a difficult one considering turning right at the anglican church to enter their parking lot is difficult for people coming to funerals, weddings, cultural events, etc.

If pedestrians entered Richter at Burne and walked to Sutherland it would avoid another pedestrian crossing onto Elliot. Pedestrians could walk to Radcliffe Park at the sidewalk of the back of the church and avoid stopping traffic. Radcliffe is already an established park other access to another eventual bike and pedestrian bridge overpass on highway (Harvey)

Housing & Safety

Consider ways to mitigate drugs, homeless encampments

Re homeless population, engage the mental health facility on Sutherland Ave to be a positive influence on those who hang around the park

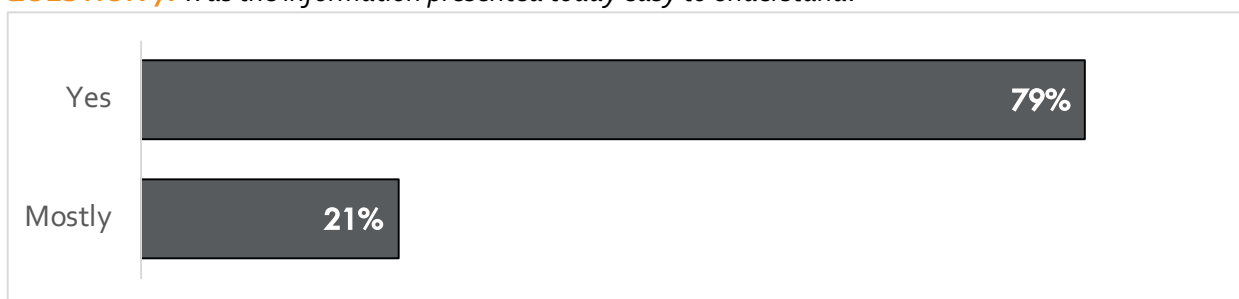
Neighbourhood is quiet but has crime. Would be a concern that with more through-traffic, 24 access would raise more issues on Marshall street. Plus more noise.

Heritage & History

Include historical society

PART 3: ENGAGEMENT FEEDBACK

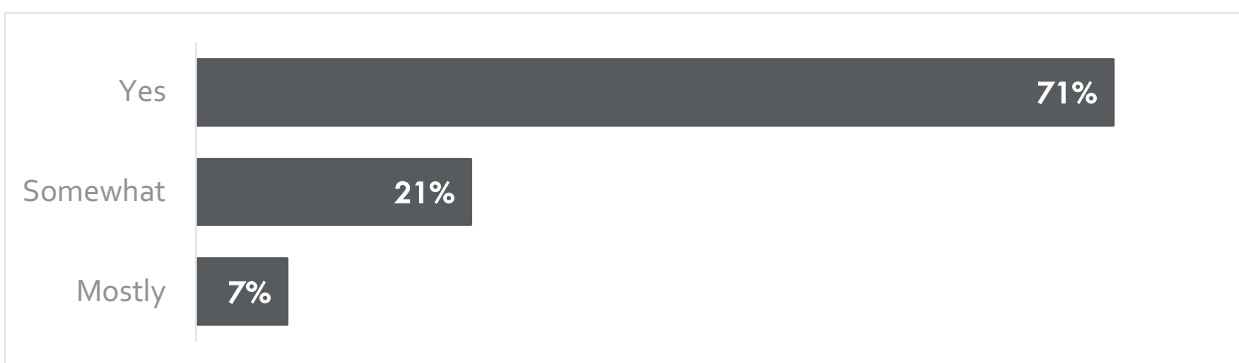
QUESTION 7: *Was the information presented today easy to understand?*



QUESTION 8: *Did you have enough information to participate in a meaningful way?*



QUESTION 9: *Did you understand how public input will be used in this process?*

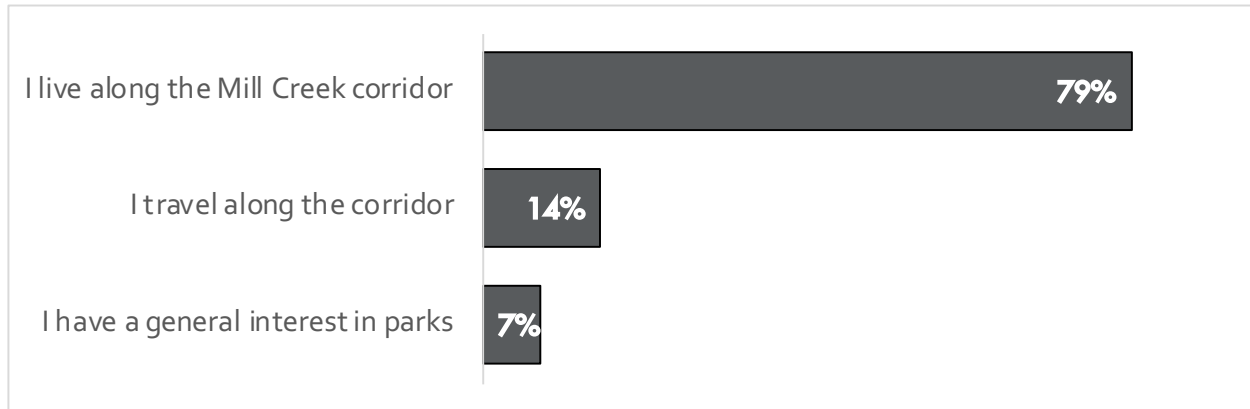


QUESTION 10: *Did you feel that participating was a valuable experience for you?*

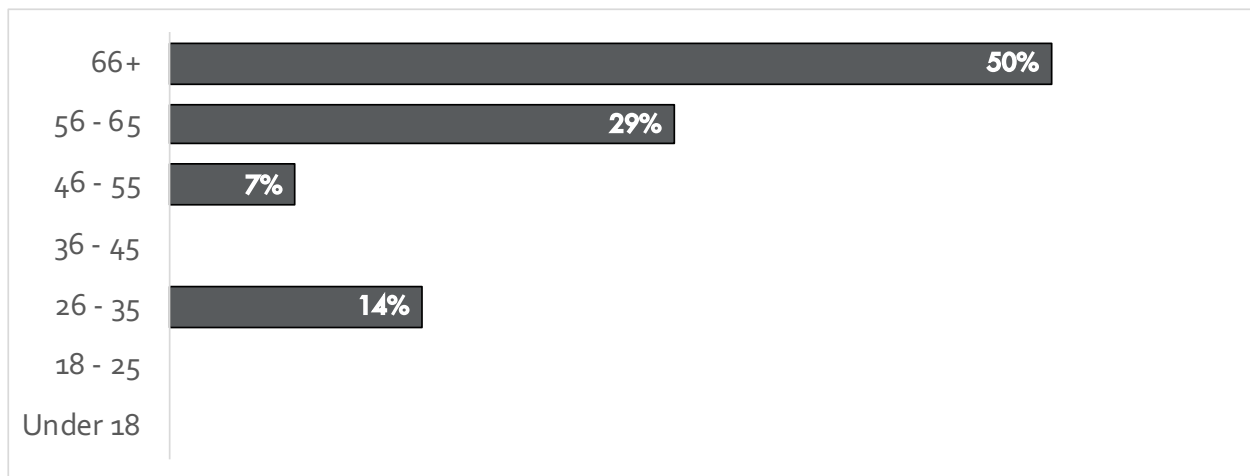


PART 3: ABOUT YOU

QUESTION 11: *What is your interest in this topic?*



QUESTION 12: *What age category are you?*



QUESTION 13: *Please write the first 3 digits of your postal code.*

